



2022 Advisory Council Member Biography

Lori Brown, Founder & Owner

L Brown CX Consulting

Lori spent the last 20 + years in the Contact Center and tech space, connecting customers to great global brands. As a C-Level executive she has helped companies grow in revenue and profitable margin. She brings her business expertise along with her passion for technology to MOW.

After leaving her last company due to a buyout, Lori started her own consulting company: L Brown CX Consulting, helping companies that want to improve their Customer Experience and Service delivery.

Along with giving her time to MOW, Lori's commitment to the community can be felt through other local organizations focused on helping children and animals.

Lori is the proud mother of 2 children, her daughter is a pediatrician who resides in Chicago and her son is in Financial Services residing in NYC.

Lori lives on Fort Lauderdale Beach when she isn't traveling around for work and pleasure.

Meals on Wheels South Florida Funding Statement: Meals on Wheels South Florida is funded under the Older Americans Act and Fair Share Dollars from local municipalities through the State of Florida's Department of Elder Affairs and The Area Agency on Aging of Broward County. The generous support from The Jim Moran Foundation, Jewish Federation of Broward, United Way of Broward, the Children's Services Council, the cities of Tamarac and Pompano and Private Donations allows us to provide meals and services to those in most immediate need who would otherwise be placed on the ever-growing waiting list for home-delivered meals.